

TechSolve Multi-User Discount Guide

Overview

TechSolve offers discounts for teams subscribing to multiple user licenses, making collaboration cost-effective.

Eligibility Criteria

Discounts apply to accounts with 5+ users on any paid plan. Educational institutions and nonprofits qualify for additional reductions with proof of status.

Discount Tiers

- 5–10 Users: 10% off per user
- 11–25 Users: 15% off per user
- 26+ Users: 20% off per user, capped at 50 users

Larger teams can contact sales for custom quotes.

How to Apply

During checkout, select your user count in the “Subscription” tab. The discount auto-applies based on tier. For existing accounts, adjust user numbers in “Account Settings” and confirm at renewal.

Billing Adjustments

Discounts reflect in your next invoice after user changes. Mid-cycle additions prorate at the discounted rate; removals adjust at the cycles end without refunds.

Special Cases

- **Trial Users:** Discounts begin post-trial upon payment.
- **Mixed Plans:** Lowest tier discount applies if users are on different plans.
- **Annual Plans:** Extra 5% off when paid upfront.

FAQs

Q: Can I combine discounts? A: No, multi-user discounts don't stack with other promotions.

Q: What if my team size changes? A: Update user count anytime; billing adjusts accordingly.

Contact

Contact billing@techsolve.com for clarification.