**Ramen Chesi**

(869)-205-8879 | ramen@gmail.com | linkedin.com/in/bdul | Power BI Analyst

**Business Data Analyst** with over **4 years of experience in SQL, Excel, and Power BI**, providing back-office support and data governance for global accounts. Expert in process optimization, stakeholder collaboration, and contract data accuracy, enhancing operational excellence by 40% and reducing risks by 25%. Skilled in virtual teamwork and ensuring process continuity.

**TECHNICAL SKILLS**

**Technical:** Python (Pandas, NumPy), SQL (Complex Queries, CTEs), R, Java, Unix/Linux, Excel, Snowflake, PySpark, Airflow, QA Testing

**Data Analysis:** Statistical Analysis, KPI Development, Claims Analysis (ICD-10, CPT4), Time-Series Forecasting, A/B Testing, Data Profiling

**Industry-Specific:** Contract Management, Master Portfolio, Data Governance, Invoicing Accuracy, Process Continuity, HEDIS, GDPR, HIPAA, Operational Excellence

**Soft Skills:** Stakeholder Collaboration, Data Storytelling, Problem-solving, Process Optimization, Agile

**Collaboration & Tools:** Jira, Azure DevOps, Confluence, Git, GitHub, Agile, Microsoft office, Power Automate

**Work Experience**

**Business Intelligence Analyst - Intern,** *Ananda Exchange*Aug 2024 – Dec 2024

* **Developed automated workflows** with Python and SQL to validate contract data for **KYC processes, improving Master Portfolio accuracy** by 50% and supporting account executives with AML-compliant invoicing.
* Collaborated with stakeholders using **Power BI and Excel** to analyze contract performance, enhancing forecasting accuracy by 35% for strategic account governance.

**Business Operations Analyst,***UConn Health*   Feb 2024 – Jul 2024

* Created dashboards with Power BI, SQL, and Excel to track HEDIS and contract metrics, reducing reporting time by 40% and **ensuring data accuracy for PMO and billing teams**.
* Optimized ETL processes with **Alteryx and Snowflake** to manage ICD-10 data, improving invoicing accuracy by 35% and ensuring HIPAA-compliant process continuity for governance.
* Analyzed contract workflows with Jira, **streamlining stakeholder approvals** and accelerating reimbursement cycles by 20% through effective communication with segment leaders.

**Analytics Operations Engineer,***LTIMindtree*  Sep 2021 – Dec 2022

* **Gathered requirements** via Jira and Confluence to support contract governance for PrivateEye, reducing GDPR risks by 25% across 60K+ records, ensuring operational continuity for healthcare accounts.
* Developed workflows with SQL, Alteryx, and Python to maintain Master Portfolio data accuracy, speeding up compliance assessments by 60% for project managers and finance teams.
* Designed Power BI dashboards to monitor HEDIS contract performance, **increasing governance visibility by 30%** and enabling actionable **insights for Data Privacy Officers**.
* Streamlined ETL pipelines with Airflow and Snowflake, **cutting processing time by 40%** and ensuring invoicing accuracy for billing and contract management across multiple sources.
* Implemented data validation in Snowflake, reducing errors by 35% and supporting process continuity for global accounts under ISO 27001 standards.

**Quality Assurance Analyst,** *Amazon (LTI - L&T Infotech)*  Dec 2019 – Aug 2021

* Built ETL pipelines with SQL and AWS Glue to **process 8M e-commerce contract records**, reducing data delays by 30% and supporting governance for Fortune 100 account executives.
* Created Excel and Power BI dashboards to track contract KPIs, improving stakeholder decisions by 25% and ensuring forecasting accuracy for billing processes.
* **Collected requirements** using Jira to align marketing campaigns with contract terms, enhancing engagement by 20% through collaboration with sales and finance teams.
* **Tested contract data systems with Selenium across 300+ cases**, boosting reliability by 55% with 85% coverage, earning client praise for meeting tight deadlines remotely.

**Education**

M.S. in Business Analytics and Project Management (Data Science)*,* **University of College** Jan 2023 – Dec 2024

**Awards & Certifications**

Excellence Award - Individual Category, Data Services (LTIMindtree, 2022)

Power BI Data Analyst Associate (Microsoft)

Alteryx Foundation Micro-Credential (Alteryx, 2025)